

Contracting Agency Acceptance Criteria

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Preamble

StaffNOW's mission is to connect the world's professionals in aircraft maintenance services with Maintenance, Repair and Overhaul service providers (MROs) in an automatic, fast and efficient way. In order to do so, StaffNOW Administration aims to maintain high quality services and work with a selection of reputable and trustable Contracting Agencies. Each agency wishing to have access and operate on StaffNOW shall provide information as per the criteria listed below and continue to do so in the process of its operation if requested by StaffNOW Administration.

Acceptance criteria

1. Proven number of active contractors using the agency's services not less than 50.
Total number of contractors in the highest month of operation of the agency should be not less than 50.
2. Lufthansa Technik active vendor with real contractors' sourcing deals.
Active vendor for Lufthansa Technik with a proven track of quality service and concluded contractors' deals.
3. Operations in base maintenance contractors sourcing.
Operations in the field of base maintenance. Operations in other aviation technical maintenance fields will not be considered.
4. Proven track of service.
*Holding minimum 3 reference letters from MRO customers (one of which Lufthansa Technik);
Holding at least 10 reference letters from contractors serviced by the agency.*

No	Acceptance criteria	Fulfilled / Not Fulfilled
1	Total number of contractors in the highest month of operation of the agency (should be not less than 50).	
2	Active vendor for Lufthansa Technik with a proven track of quality service and concluded contractors' deals.	
3	Operations in the field of base maintenance (Operations in other aviation technical maintenance fields will not be considered).	
4	Provide minimum 3 reference letters from MRO customers (one of which Lufthansa Technik).	
5	Provide at least 10 reference letters from contractors serviced by the agency.	

StaffNOW Administration will carefully review each application and lease with the Agency if in need of clarifications. Accepted Agencies will be offered account/s and partnership with StaffNOW. StaffNOW Administration will create a portfolio of the Agency as a proof of covering the above-mentioned criteria.